




GRIVEANCE CELL AWARNESS PROGRAMME 2019-2020

On October,10th 2019, students received an orientation regarding the grievance resolution system. This session included a comprehensive overview of various grievance categories, including academic, non- academic, instances of discrimination, and harassment, all of which were elaborated upon extensively. Furthermore, students were furnished with pertinent information on how to initiate the grievance submission process, including guidance on composing grievances, the locations of complaint drop-off points, and the expected timeframe for grievance resolution. Additionally, the orientation introduced students to the members of the grievance cell, and they were informed about the availability of personal guidance and counselling sessions, as well as the appropriate communication channels to access these services.




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